

Business Continuity & Disaster Recovery Planning

Overview

Business Continuity Planning & Disaster Recovery are joint business and technology plans, policies and procedures to ensure the business can continue in the event of a disaster.

It is the responsibility of each business to protect their valued customers. This means protecting the customer by ensuring critical products and services are always available to them. With BC&DR plans in place our IES clients can mitigate downtime as a result of natural or human induced disasters.

At IES we work with our clients to develop Business Continuity Plans and Disaster Recovery Plans (BCP & DRP).

BCP is a documented and tested plan that identifies step by step procedures on how to stay in business in the event of disaster. Where as DRP is a documented and tested plan that identifies the supporting technology step by step procedures on how to stay in business in the event of disaster.

Below are a few key elements we focus on with our clients when drawing up their BCP & DRP.

- Consult with your people to identify the critical business processes and supporting technologies.
- Set up the team ensuring we have competent participation from all departments and disciplines.
- Define the process and decide where the information is to be kept, who in the team will keep it and who will back it up.
- Insurance considerations are key to ensure your business has the correct coverage. Disasters often break businesses because there is no insurance for income loss while the business is down.
- Looking at your suppliers includes asking to see their BCP & DRP. Working with your suppliers to determine what service levels will be if you need them urgently.
- Consider IT requirements. Backups and redundant system designs ensure recoverability and access to data in a timely manner.



Key Benefits

- *Reduces the need for decision making when disaster happens*
- *Gives you confidence that your business can continue after a disaster*
- *Reduces the risk of human disaster*
- *Makes you aware of those things that can be insured against disaster*
- *Improves your ability as a manager*
- *Beyond blackberry's, laptops and virtual private networks we assist in helping our clients with call trees and alternate communications methods*
- *We work your team to ensure your BCP&DRP's are tested regularly and inefficiencies are used to drive revisions*

Why IES Group?

IES Group has over a decade of experience implementing complex IT Solutions empowering quick real time information based decisions.

IES GROUP



At a Glance

- *Reduces the need for decision making when disaster happens*
- *Communications and personnel contact process*
- *Testing your plan*

